# Greetings

Dear Sir/Madam Dear Sir or Madam To whom it may concern Dear Mr. Price

Nice to hear from you. I hope you are well,... I hope this note finds you well.

## **Opening Remarks**

Thank you for contacting

Thank you for your prompt reply.

Thanks for getting back to me.

Thanks for the information/your phone call/getting me the figures/sending the document.

Thank you for sending the updated information. It's quite helpful for...

Thank you for your patience. I've highlighted in red your requests and placed in bold my replies to your questions.

## Purpose

I am writing to enquire about...

I am writing with some news about...

I am writing in reference/regards to...

I am writing to you in reference/regards to...

I am contacting you as ...

I am writing in reply to your letter/email/ request/ enquiry regarding ...

I'm pleased to confirm our appointment at/on ...

Regarding \_\_\_\_\_, can you tell me ...

If possible, could you let me know ...

I am thrilled to learn that you won...

### Giving an Update

Just a quick note to tell you... Just a quick note to let you know... Just wanted to let you know...

Just to update you on ...

I am writing to update you on...

# Attachments

Attached is ...

The attached file/proposal/document / etc ... is \_\_\_\_\_ includes/shows/needs/covers/is

Please review the attached file/report/document / etc ...

Please see the attached \_\_\_\_\_

Take a look at the attached \_\_\_\_\_

Plans Schedule Plans	
	mplataly open for the day
	mpletely open for the day.
	ull, check the next day, as appointment slots are continually opened up within a
two-week time fr	
My schedule is flexible / tight / heavy / hectic / demanding right now.	
Changing Plans	
My apologies / So	rry, but I won't be able to
My apologies / So	rry, but something has come up and I can't / won't
I am terribly sorry	/, but
I am afraid I will r	ot be available that day / at that time / for / until
I am fully booked	that day.
Is it possible to m	ove our meeting to 2:30pm-3:30pm? Does this work for everyone's else schedule?
Requests	
•	I if you could attend to this matter
Are you free	
What time would	
	onvenient for you
Could you please	
Can you send me	
I was wondering i	
	ve your reply by Next Monday.
	e message to the section concerned.
	ider your decision.
	o move our meeting / my reservation to next Monday.
	r you could help me.
I would appreciat	e it if you could
I am already bool	ed for Monday. Could you reschedule our meeting?
Please send it to	us no later than October 10 <sup>th</sup> .
I suggest we get t	ogether and talk about details.
Arriving on Sunda person.	y is no problem. However, this will incur an additional nights fee of \$38.60 per
Closing Remarks	
I will call/contact	'email you when
Thank you for you	Ir patience and cooperation
Thank you for you	ir consideration
If you have any q	uestions or concerns, don't hesitate to let me know.
•	any more information, don't hesitate to ask me
	d to hearing from you.
Your cooperation	is greatly appreciated

For further information, please contact us at... Please let me know if I can assist further with your arrangements.

Thank you for your email. I look forward to working with you. I'll keep you posted.

I will be back in touch soon with an update.

# Closing

(With) Best regards (With) Best wishes (With) Kind regards Regards Best Thank you Yours sincerely Sincerely Sincerely yours Yours faithfully Cheers

# Apology

I am sorry about the last minute notice, but I have to cancel our meeting tomorrow. Could you move our gathering to next Monday?

I am sorry it took some time to get back to you. Something unexpected happened.

We are sorry to inform you that we are unable to help you on this occasion.

We must apologize for the delay / inconvenience.

Please accept our apologies.

Thank you for your offer, but I would like to decline your offer.

# Checking

I will check it out and get back to you.

Let me follow up and I will come back to you.

I will double check to make sure everything is processed in the right way.

# Reminder

This is just to remind you that we have a meeting tomorrow, starting at 4:00. This is just a reminder that we have a meeting tomorrow, starting at 4:00.

# Thank you note

I am flattered to be asked to give a presentation.

I am happy to know that ...

(It is) good to hear from you.

### No response

I haven't heard back yet. Could you (possibly) answer this message at your earliest convenience? I asked you to reply to my mail by OO, but I haven't heard back.

### Inquiry

This is an inquiry about..

### Confirmation

I would like to confirm...

I received your message dated...

Please let us know whether this address is correct or if any changes need to be made to the address. This is to confirm that...

### Reducing burden

I recognize (that) this may not be practical given that I'll be only be in the area from  $\bigcirc$  until  $\bigcirc$ . I understand the challenges of coordinating the schedule of...

Please don't worry about the scheduling time with....Many thanks for your efforts.

### Reporting

I am pleased to report that...

I am in the process of preparing the renewal document and will share it with you in the coming weeks. I am happy to inform you that...

I am sorry to inform you that...

### **Contact information**

If you have any questions, please don't hesitate to contact me / us. Please provide me updated contact information.

### Limited Access to Work Mail

I am currently out of town, so access to my work mail is limited.

### Сору

I've also copied Mr. /Mrs. /Miss **OO**, the university contracts officer, because s/he will need to approve

the changes and integrate them into the draft agreement.

Let me follow up and I will come back to you and make sure everyone is copied in.

In order to anticipate any problem in e-mail communication, could you copy all the following names on our correspondence from this time forward?

## Misunderstanding and a Mix-up

There seems to have been some misunderstanding. I am afraid the message I sent on July 6<sup>th</sup> hasn't reached you yet. There is a mix-up on / about...

I deeply appreciate your coming to our office last week. The discussion was a valuable step for... Our conversation helped to clarify several problems about...